

January 2013 FNS WBSCM Newsletter



Web Based Supply Chain Management



WBSCM News & Updates

WBSCM Defect Release

WBSCM Defect Release 2.2.15.0 is scheduled to be deployed around the middle of March 2013. The upcoming changes will include:

1. Minor corrections to the Consolidated Work Bench (CWB)
 2. Ability for SDA and RA users to be sent a daily notification of catalog changes which occurred in the previous day.
 3. Enable SDA to Redistribute Redonated Orders down to its RAs
- * While implementing release 2.2.14.0 the Sales Order Status column was unintentionally removed from the SDA Entitlement Detail report. The Sales Order Status column will be restored with release 2.2.15.0
 - * The SDA upload for Sales Orders is currently not functioning. We are in the process of fixing this issue and will notify you when it has been restored.

Current release notes can be found in the **WBSCM news and announcement forum** section which is located under the **Home** tab. A full list of open defects is located at <http://www.fns.usda.gov/fdd/WBSCM/default.htm>

WBSCM Tips

Where can I find the list of Ship-To's?

FNS updates this list on a weekly basis and posts it on the FDD website at the following link http://www.fns.usda.gov/fdd/WBSCM/WBSCMfiles/CrossWalks/Domestic_Ship-To_list_by_Business_Partner12.XLS

How does a user receive the Order Change Email Notifications?

The Order Change Email Notification is sent to all users within an organization that possess any of the following roles:

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CO_OP_ORDER_MGR_ALL
HQ_ORG_ADMIN_ALL
RA_ORDER_MGR_ALL
SDA_ORDER_MGR_ALL
SHP_TO_ORG_ADMIN_ALL
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A full list of FAQs and tips can be found on the FDD Website at http://www.fns.usda.gov/fdd/WBSCM/WBSCM_General.htm

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Reminder:

To ensure you receive the latest news and updates, register to receive free E-mail notifications when the WBSCM Homepage has been updated at www.fns.usda.gov/fdd/WBSCM and click the link "Email Updates" .

WBSCM Toolbox Schools Programs

School Year 2014 Catalog availability

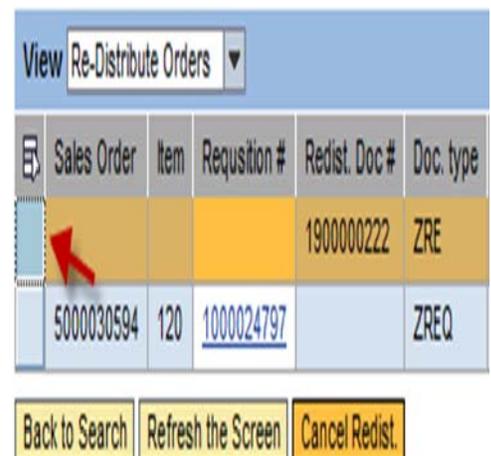
The School Year 2014 catalogs for NSLP, SFSP and CACFP will be available to SDA organizations January 31, 2013.

WBSCM Toolbox Spotlight

Cancelling Previously Created Redistributions

1. Click (the Blue box) beside the redistribution order you want to cancel.
2. Click (the Cancel Redist. button) to cancel your redistribution order
3. Click (the Yes button) to confirm that you want to cancel the redistribution document.
4. A confirmation message indicating that your redistribution credit order (ZRCR) and redistribution order (ZRE) were cancelled is displayed at the top of the screen.

Note: You will receive an error if you try to cancel a requisition order (ZREQ) from this screen.



Useful Links

WBSCM: <http://www.usda.gov/wbscm>

FDD: <http://www.fns.usda.gov/fdd/wbscm>

What's Next?

Future Targeted Initiatives

- * Goods Receipt (Including business processes)
- * Invoicing
- * Entitlement
- * Performance Improvements

Upcoming Events

TBA

Ship-To Inbox:

A mailbox has been established to receive requests to have SHIP-TO locations assigned to Domestic Business Partners and to establish new Ship-To locations within WBSCM. Please email FNS-7s to: WBSCM-Ship-To@fns.usda.gov.

Communicate with FNS – questions, concerns, issues

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WBSCM Service Desk

The WBSCM Service Desk contact information is as follows:

Call in phone number is: 877-WBSCM-4U or 877-927-2648

Email inquiries: WBSCMhelp@ams.usda.gov

Web form link on WBSCM Portal: <https://srai.service-now.com>. From this link users can access a form and submit it to the WBSCM Service Desk as well as monitor the status of their help ticket. This is a separate application from WBSCM and will require an additional login and password. Users will enter the WBSCM email address as the logon and a password can be created. Using this site is optional.

Hours of Operation: 8:00 AM to 6:00 PM ET

Suggestion Box

Is there something you would like to see in the newsletter? Send your thoughts and comments to ja-karra.nichols@fns.usda.gov